

Anthony Donovan, RN, BSN, (RN Manager, Director, Supervisor)
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- 1997 to 2007 Medical Clinic Manager *(see next page for job description)
Keener Clinic serving and housed within the 1000 bed
Volunteer of America's Charles Gay Shelter for Men.
- 1987-1996 Manager (Home Health Care Agency)
Staff Builders, NY, NY and Brooklyn Branch Office,
served initially as trainer, field supervisor and per diem
infusion RN.
- 1988-1990 RN Director (Home Care)
Alliance for Health, Bronx Division. Weekends and
evenings concurrently with above. Home care
employee training, oversight and evaluation, chart
review.
- 1982-1987 Nursing Field Supervisor /Instructor (Home Care)
People Care, Inc., NY, all boroughs of New York City.
As the home care industry was a fast, new emerging
need with the HIV epidemic, I developed the protocols
and guidelines for in-home service including follow-up
care, staff training, evaluation of service methods, and
supervision of all health care personnel in the field/
home. I went with the VP here to the Staff Builders
position above.
- 1979 -1980 Floor RN (following my thesis in Hospice, Death and
Dying care) Calvary Hospital, Bronx, NY (A hospital
specific for the care of the terminally ill)
- 1979 BSN, RN, (Nurse Practitioner Certificate), Lehman College, Bronx.
- 1974 -1978 Nursing Medical Assistant
Columbia Presbyterian Hospital, NY, NY. Serving on
Medical ICU, psychiatric and medical wards.

* Manager of the Keener Medical Clinic (serving NYC's largest (1000 bed) homeless shelter for men.)

This position included contract proposals/negotiations, grant research support, JACHO and PCER compliance and readiness, liaison with multiple city/state/federal agencies and organizations (as well as 36 other separate clinics in dept.), regular staff in-services (medical professional development, best practices updating, as well as communication skills, problem solving and group process skills, etc.), staff Performance Evaluations, monthly Quality Assurance and Quality Improvement measures and reports, led various Dept. task committees, monthly clinic activity stats and summary reports, staff scheduling and payroll, all staff conflict management, mediation, disciplinary action measures with Unions and Hospital, hiring/firing, stock and pharmacy ordering and inventories, led weekly and as needed staff meetings, direct hands on patient care, participated in The Annual National Health Care for the Homeless Conferences, advised the hospital's Organizational Development Dept. on Communication, and Communication in Organizations, researching full computerization of clinic and department, developed and organized the Policy and Procedure Manual for the department and all 36 individual clinics, and importantly, wrote the Departments Disaster Preparedness Plan coordinating all 36 separate clinics with each other and the main hospital, continually updating with staff in-services.

Languages: Decent Spanish, adequate German, basic Arabic and Chinese.

- I volunteered on a medic crew at Ground Zero on 9/11 as well as in a family relief center afterwards.
- 1973-4 Worked 6 months as an orderly in Tubingen University Hospital, Germany
- In summer of 1970 volunteered at the Albert Schweitzer Hospital in Haiti with founder, Dr. Melon.
- Summer 1968 served on an emergency relief crew in Venezuela after earthquake.
- 1967 wilderness medic training for Outward Bound team, North Carolina.